



Performance Insights Townhall Q&A

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Can we use the same Fitbit for other applications simultaneously?

- Yes, the Fitbit can be linked with other applications and is not exclusively for use within the Performance Insights project.

How is our Fitbit device data being collected?

- Once you have set up your Fitbit device you must link it to our database in order for us to automatically retrieve your data collected on your device. Please go to your project email account where you will have received an email from a member of the ART team with a link to connect your Fitbit account with Cipher (ART Health Solutions Data Processing Application).

What happens with weekend/post-working hours/annual leave?

- Naturally, the Fitbit will continuously collect data outside of working hours if it is being worn. These insights (inc. physical activity & sleep data) are particularly relevant for the project. However, if you require to take off your device at any point, this is fine and simply the data will be missing for this period and pick up again once the device is being worn.

OMICS by ART requests for Email ID and Password – there is no option to sign up once we open the app?

- All participants will receive login details for the Omics mobile application as part of the set-up process. This step follows when each person has returned their completed consent form. Without returning the consent form and going through the set-up steps, it will not be possible to access the Omics application.

How is individual data rendered to safeguard the information?

- All data collected throughout the project will be de-identified by being stored against the Project ID. The Project ID is created by encrypting the employees MUD ID, however there is no stored connection between the Project ID and the MUD ID as a one-way hash has been used. In addition, all analysed and reported data will be aggregated from the entire pool of data, thereby ensuring that no individual data will be referred to in isolation.

After the three months, can I keep the Fitbit?

- Yes! The Fitbit is yours to keep as a benefit of taking part in the project.

Will it continue to function with my Fitbit App, or it needs to be reset?

- At the end of the project your Fitbit will be unlinked from the project dashboard to ensure that no further data is collected. However, the Fitbit device and app will continue to work as normal. It is possible to reset the device and app if you wish.

Is it mandatory to use only Fitbit? Can other devices be used?

- For this project we will only be using Fitbit to ensure commonality among the data collection sources.

Is the expectation to sign up with our GSK ID's / personal email ID, while setting up the app? Would that matter in the survey data collection in anyway?

- When setting up any of the apps as part of the project, participants will be required to use their Project ID and temporary email account that has been pre-created for them. Each participant will receive the details of the Project ID and temporary email account as part of the set-up process which takes place following the return of the signed consent form.

Are there other locations other than UK where this project is ongoing with GSK employees?

- Yes, the intention for the Performance Insights programme is that projects will be set-up to collect data across different cultures, geographies, business units.

What is the retention time for the data collected for this project?

- Your personal information will be kept for the period required by law or for as long as necessary to allow us to respond your question or request.

Is there OMICS by ART app for IOS?

- Yes, the Omics mobile application is available on both the Apple App Store (iOS) & Google Play Store (Android).

If my Fitbit stops working in the middle of this 3 months what should I do?

- If you have any technical issues with your Fitbit during the project that cannot be resolved by Fitbit support, please contact the project team who will be more than happy to assist further.

Is there an option to discontinue participation mid-way in case we feel we would not be able continue?

- Yes, participation is voluntary throughout. You can withdraw consent to the use of your personal information, at any time. If you object to the processing of your personal information, or if you have provided your consent to processing and you later choose to withdraw it, we will respect that choice in accordance with our legal obligations. If this is the case, please contact a member of the project team.

In case we decide not to participate, how can we return the Fitbits if we have opened the box already?

- If you have received a Fitbit and no longer wish to participate, please contact a member of the project team who will be able to assist with returning the Fitbit/

If an employee has planned leave for more than a week during this period of study, are they still allowed to participate?

- Yes, if a participant has planned leave during the project it is still absolutely fine to participate. All that we ask is that you inform a member of the project team.