

# General

## *Frequently Asked Questions*



### **How do I fill in the consent form?**

Your consent form will be issued to you electronically from DocuSign. Please sign the form online and it will be returned to ART Health Solutions

### **When will I receive my programme onboarding information?**

Once we have received your signed consent, you will receive a welcome email from ART Health Solutions with instructions on how to get set up.

### **Where do I get my log in details for Omics?**

At the start of your programme, you will receive your log in details via an e-mail from ART Health Solutions. This e-mail will give you your username and password. You will be asked to reset your password the first time you log into Omics. See Omics FAQ section for additional details.

### **How do I give ART access to my wearable data?**

This will be dependent on the type of wearable device you have. Please follow the instructions in the project set-up slide deck to help guide you. Additionally, you can get more information about your device in the relevant FAQ sections.

**Is there an option to discontinue participation mid-way in case we feel we would not be able to continue?**

Yes, participation is voluntary throughout. You can withdraw consent to the use of your personal information, at any time. If you object to the **processing** of your personal information, or if you have provided your consent to processing and you later choose to withdraw it, we will respect that choice in accordance with our legal obligations. If this is the case, please contact a member of the project team at [info@arthealthsolutions.com](mailto:info@arthealthsolutions.com).